

# INTERNATIONAL STUDENT OVERSEAS MEDICAL AND TRAVEL INSURANCE POLICY CHECKLIST

New Zealand law requires all international students to have appropriate travel and medical insurance whilst enrolled at a New Zealand institution.

For students enrolled at Victoria University of Wellington insurance policies must comply with the guidelines set out in the Code of Practice for the Pastoral Care of International Students, and, at a minimum, also include cover for personal effects, mental illness, optical, and loss of baggage and other personal effects. Our preferred insurance policy, StudentSafe, meets the University's requirements. All other New Zealand universities also offer StudentSafe as their preferred insurance.

In accordance with the University's requirement, international students must have an insurance policy that meets the minimum criteria set out below. If you choose to be covered by an insurance policy other than the Studentsafe you must have your policy approved. We recommend you seek approval before you purchase the policy.

Please ask your intended insurance supplier to complete the checklist below. You must then send the complete policy wording in English to [international-insurance@vuw.ac.nz](mailto:international-insurance@vuw.ac.nz) or Wellington University International, PO Box 600, Wellington, New Zealand, for final approval. Please note:

- **You must send the full policy wording – we cannot accept brochures or Schedules of Cover.**
- You should request approval **at least two weeks** before your course start date. Any later than this, you may have to purchase that Studentsafe University policy offered by University of Wellington until such time as your other policy has been approved.
- We advise you request our approval of an overseas policy **before** you pay for it. If the policy is not compliant, you will need to buy another appropriate one, and you may not get reimbursed for the other policy.

Please complete this checklist before sending us the insurance policy wording for approval:

1. Name of insurer

2. Address of insurer

3. Your policy number (if you have one)

Victoria University of Wellington Medical and travel insurance requirements	Your policy Yes/No	
The insurer/re-insurer is a reputable and established company with substantial experience in the travel insurance business, and has a credit rating no lower than: <b>A from Standard and Poors; or B+ from A M Best.</b>	Yes	No
	Yes	No
The insurance commences on the day the student leaves home and begins travel to New Zealand.	Yes	No
The insurance applies whilst the student is in transit to and from New Zealand.	Yes	No
The student is covered by the insurance for trips to and from his or her home country and trips to other countries during the period of study in	Yes	No
New Zealand (e.g. a holiday to Australia or Pacific countries).	Yes	No
The insurance applies whilst the student is in New Zealand.	Yes	No
The insurer is able to provide emergency cover 24 hours/7 days a week.	Yes	No
The 'sums insured' must be high enough to cover most situations (recommended NZ\$1,000,000 to unlimited cover).	Yes	No
There are no dollar sub-limits or durational limits for care.	Yes	No

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<p><b>Medical benefits</b> must include, but not be limited to:</p> <ul style="list-style-type: none"> <li>■ General practitioner visits</li> <li>■ Prescription costs</li> <li>■ Hospitalisation (public and private)</li> <li>■ Optical treatment</li> <li>■ Emergency dental treatment</li> </ul>	<p>Yes No</p> <p>Yes No</p> <p>Yes No</p> <p>Yes No</p> <p>Yes No</p>
There is no excess on medical claims and insurance will cover 100% of incurred costs.	Yes No
<p>The insurance covers the cost of emergency travel or repatriation from New Zealand or another country in the event of serious illness, injury or death:</p> <p>a) Repatriation of the student, accompanied by medical professionals if necessary, in the event of serious injury, illness, or death;</p> <p>b) Return flights to the student's home country in the event of critical illness, injury, or death of a member of the student's immediate family;</p> <p>c) Return flights to New Zealand and accommodation in New Zealand for members of the student's immediate family in the event of serious illness, injury or death of the student.</p>	<p>Yes No</p> <p>Yes No</p> <p>Yes No</p>
<p><b>Travel benefits</b> must include, but not be limited to:</p> <ul style="list-style-type: none"> <li>■ Loss of baggage and personal effects during travel and throughout the student's stay in New Zealand</li> <li>■ Loss of money and travel documents</li> <li>■ Disruption to travel plans</li> <li>■ Accident and injury cover whilst travelling</li> <li>■ Medical costs incurred in stopover countries</li> </ul>	<p>Yes No</p> <p>Yes No</p> <p>Yes No</p> <p>Yes No</p> <p>Yes No</p>
The insurance provides cover for personal liability in the event of the student causing accidental damage to property belonging to a third party.	Yes No
<b>It is also desirable, but not mandatory, that the insurance policy cover</b>	
Mental illness	Yes No
Unforeseen loss of tuition or other fees not recoverable from any other source	Yes No

**NOTE:**

- Policies sent in any language other than English will automatically be rejected
- All policies are assessed by an expert third party. Their decision is final.
- If you plan to have separate policies for travel and medical insurance you must send in both.
- As insurers frequently change the terms of their policies, we may ask for further evidence when you renew your cover.