Student Feedback Quick Guide

Create course and teaching surveys

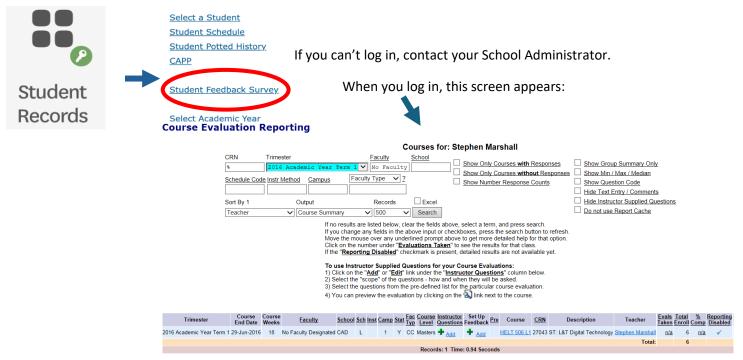
Why are student feedback surveys encouraged or required? In Quality & Policy, we aim to nourish feedback systems for all of us to learn from – students, lecturers, and staff. Surveys provide a safety net to catch issues, a tool for self-evaluation, and a conversation with learners. When we use these tools well, it saves time and makes teaching and learning efforts far more fruitful.

Understand why you want to run the survey before you launch it. Make sure students know why you're sending it to them, and how you will use the results.

Students are more likely to complete your survey IF:

- you communicate to them how you regularly use students' feedback, and
- you set aside lecture time for them to complete it.

You create your survey in our software, called SurveyDig. Look under MyTools for staff:



This screen defaults to the current Trimester – adjust it as necessary. All of the surveys you have access to under that Trimester will be listed.

- Course survey?: Only the course coordinator can create a course survey.
- Full year course?: You may find it under T1, T2, or T3. Keep looking it is there.
- **Closing date?:** The system automatically sets the survey to close 10 days from the opening. Therefore, you must launch the survey at least 10 days before the course closing date. The course completion date is set in Banner and there is no override for this in SurveyDig.
- **Does it appear on Nuku?:** Your survey must be activated in SurveyDig in order for Nuku to retrieve that survey and display it in Nuku. Only students who are enrolled in that offering of the course will be able to see the survey.
- **Overnight system refresh**: When your survey ready, any changes need to refresh in the system overnight. Confirm it's correct the next morning.
- **NEVER DISABLE YOUR SURVEY:** It is not possible to reactivate a disabled survey. Disable is delete. Yes, we agree that's annoying. Contact us if you want to retract one.
- Need more help?: See our webpage for more guidance. You can also contact us at studentfeedback@vuw.ac.nz.